

FOI Request Response information

FOI request reference:	2016/118
Date request received:	12/05/2016
Date request responded to:	03/06/2016
Category:	Complaints
Tags:	Blackpool, mental health

Request Detail:

a copy of all complaints made against Blackpool Mental Health Services in the past 10 years. This includes complaints made against consultants, nursing staff and community workers.

Response Detail:

The Trust is unable to provide any information in response to your recent FOI request for the following reasons:

The Trust cannot provide copies of the complaints as the disclosure of this information is exempt under the Freedom of Information Act (Section 40 – Personal information and Section 41 – Information supplied in confidence). The Trust has a duty of confidentiality, under the Data Protection Act, to the complainants, people who use our services and staff.

The Trust does not record complaints against specific professionals and so could not search for data in this way.

A search cannot be made against Blackpool Mental Health services, as we would need clarity around which services you were interested in, as not all mental health services in Blackpool are provided by LCFT and those that are, are not necessarily considered services for Blackpool residents i.e. The Harbour is considered a Lancashire service.