

## FOI Request Response information

<b>FOI request reference:</b>	2018/077
<b>Date request received:</b>	23/03/2018
<b>Date request responded to:</b>	24/04/2018
<b>Category:</b>	Corporate
<b>Tags:</b>	Staff, feedback, Freedom to speak up, guardian, experience, service, national, guardians, office

### Request Detail:

#### **Staff feedback data collected and submitted by your Freedom To Speak Up Guardian(s)**

1. Please advise of how your Freedom To Speak Up Guardian(s) assess and monitor staff's experience of the service they provide.
2. If they collect staff feedback, please advise how they do so, and when they started collecting such data.
3. Please provide the staff feedback data collected so far.
4. Please also disclose what the rate of response from staff has been to date, in terms of the % rate of response.
5. If your Freedom To Speak Up Guardian(s) collects staff feedback via a specific form, please provide a copy of the feedback form.
6. Please advise how many forms have been sent out by your Freedom To Speak Up Guardian(s), over what period the forms have been sent out and how many forms have been received back.
7. Please advise what staff feedback data your Freedom To Speak Up Guardian(s) has submitted to the National Guardian's Office and provide a copy of the submitted data.
8. Please also disclose any guidance received by the trust or the Freedom To Speak Up Guardian(s) from the National Guardian's Office on how to collect staff feedback, and any related correspondence between the trust and the National Guardian's Office submitting feedback data or discussing the submission of feedback data.

**Response Detail:**

The Trust response to your recent FOI request can be found in the attached pdf document.

**Please click on the paperclip symbol, on the left hand toolbar, to see additional attachments.**