

## FOI Request Response information

<b>FOI request reference:</b>	2015/041
<b>Date request received:</b>	20/02/2015
<b>Date request responded to:</b>	05/03/2015
<b>Category:</b>	Corporate
<b>Tags:</b>	Translation, Interpretation, sign language

### Request Detail:

Info re translation & interpretation services

1. The name of the designated person responsible for the managing of interpreting and translation services on behalf of Lancashire Care NHS Foundation Trust?
2. Who are your current providers of Translation and Interpreting services?
3. Is the service contracted?
4. If the service is contracted, when did the contract commence and when is it due to expire?
5. Was the contract awarded after using an OJEU tendering process or was the service accessed through a framework, if so which one?
6. How many face-to-face interpreting (not BSL) bookings have you had during 2013/2014 financial year?
  - a. How much did this cost during this time period for face-to-face interpreting services?
7. How many telephone interpreting bookings were made during 2014?
  - a. How much did this cost during this time period for telephone interpreting services?
8. How many BSL (British Sign Language) bookings were made during 2014?
  - a. How much did this cost during this time period for BSL (British Sign Language) interpreting services?
9. How many written Translation bookings were made during 2014?
  - a. How much did this cost during this time period for Translations services?

**Response Detail:**

Please find attached the Trust response to your recent FOI request attached as a word document.

**Please click on the paperclip symbol, on the left hand toolbar, to see additional attachments.**