

FOI Request Response information

FOI request reference:	2018/160
Date request received:	11/05/2018
Date request responded to:	08/06/2018
Category:	Estates
Tags:	Facilities, management, catering, patient, retail, cleaning, portering, security, car parking, reception, helpdesk, waste, grounds, maintenance, laundry, provider, contract, cost, spend, value, expiry,

Request Detail:

Re: NHS - Soft Facilities Management Contracts

1. Please state the full name of your Trust
2. Please state which Soft FM service lines (if any) are outsourced such as:
 - Patient Catering
 - Retail Catering
 - Cleaning
 - Ward Hostess
 - Portering
 - Security
 - Car parking
 - Reception
 - Helpdesk
 - Waste management
 - Ancillary services such as Pest Control, Window Cleaning, Hygiene Services, Grounds maintenance, linen and laundry
 - Other – please specify
3. Please state the site names where those services take place
4. Please state which company (s) holds which Soft FM service lines
5. Please state the core contract start date and end date of your current Soft FM services.
6. Please state whether there are any provisions for contract extensions (including how many years and the extension terms). If yes, please state if the contract extension been awarded
7. Please state the annual total value of each service line for the year 2017/18?

8. At the end of the contract term, does the Trust intend to go to market to outsource the services again?
9. If not, what options will the Trust consider (such as reverting to an in house service delivery or establishing a wholly owned subsidiary of the Trust?)
10. If no Soft FM services are currently outsourced, is the Trust likely to consider outsourcing during the next 5 years?

Response Detail:

The Trust response to your recent FOI request can be found in the attached pdf document.

Please click on the paperclip symbol, on the left hand toolbar, to see additional attachments.