

FOI Request Response information

FOI request reference:	2016/112
Date request received:	04/05/2016
Date request responded to:	05/05/2016
Category:	IM&T
Tags:	IT, systems, Financial systems, HR systems, Procurement

Request Detail:

Info re finance & other systems

Could you please respond to the following questions?

1. Who is your current provider of Financial Systems support and implementation services?
2. When does the contract expire?
3. Who should I contact if I wish to supply training on your financials systems?
4. Who is your current provider of Procurement Systems support and implementation services?
5. When does the contract expire?
6. Who should I contact if I wish to supply training on your procurement systems?
7. Who is your current provider of Human Resources Systems support and implementation services?
8. When does the contract expire?
9. Who should I contact if I wish to supply training on your HRMS systems?
10. What Applications are you running for:
 - o Finance?
 - o HR?
 - o Payroll?
 - o Project?
 - o CRM?
 - o Manufacturing?
 - o Sourcing?
 - o Invoice Scanning Tool?
 - o Are you using Config Snapshot?
 - o What BI Tool are you using?
11. What versions of the above Applications are you running?
12. When was your last Application upgrade?
13. Are you planning another upgrade in the next 12-18 months?
14. Do you have an Oracle support partner for applications? If so who?
15. What kind of support is included in the contract (functional/technical/etc.?)
16. What is the value of the application support contract?
17. When does it expire?

18. Where do you advertise any Oracle procurement opportunities?
19. Who is responsible for looking after the contract for the Oracle estate?
20. Who is responsible for looking after the licenses for the Oracle estate?
21. How much do you pay annually for Oracle Support & Maintenance?
22. When does this contract renew?
23. Do you work with off-shore partners?
24. Who are your off –shore partners for ERP Systems Implementation and support?

Response Detail:

The Trust has considered your recent FOI request but is unable to supply the information as it would take longer than the recommended 18 hours.

Can I suggest that some of this information may already be available within published FOI requests already available on the Trust website, and if there is missing information you make a new request which should be for less information. The link to the Trust website FOI response page is:

<https://www.lancashirecare.nhs.uk/foi>