

## FOI Request Response information

<b>FOI request reference:</b>	2018/032
<b>Date request received:</b>	01/02/2018
<b>Date request responded to:</b>	02/02/2018
<b>Category:</b>	IM&T
<b>Tags:</b>	Security, cyber, network, patches, outages, ransomware, DDoS, malware

### Request Detail:

1. Does your organisation adhere to the [Network Security guidance](#) outlined by the National Cyber Security Centre, within its '10 Steps to Cyber Security'?
  - Yes
  - No
2. Do you ensure that security patches for critical vulnerabilities are routinely patched within 14 days, as recommended by the National Cyber Security Centre?
  - Yes
  - No
3. Have you suffered from any service outages on your network in the last two years, however small?
  - Yes
  - No
4. Did any of these outages cause a loss, reduction or impairment to your organisation's delivery of essential services?
  - Yes
  - No
5. Was the root cause of the service outage identified and confirmed – at the time or afterwards?
  - Yes
  - No
6. Is it possible that any service outages you have suffered in the last two years was caused by a cyber attack – such as ransomware, DDoS attack, or malware?
  - Yes
  - No
7. Are you aware that Distributed Denial of Service (DDoS) attacks are a significant contribution to service interruptions, outages and downtime?
  - Yes

- o No

**Response Detail:**

The Trust response to your recent FOI request can be found in the attached pdf document.

**Please click on the paperclip symbol, on the left hand toolbar, to see additional attachments.**