

FOI Request Response information

FOI request reference:	2015/070
Date request received:	24/03/2015
Date request responded to:	01/04/2015
Category:	IM&T
Tags:	Digital dictation, speech recognition

Request Detail:

Info re digital dictation or speech recognition workflow solution

- 1) Does the Trust currently use a digital dictation or speech recognition workflow solution Trust wide or within any departments. If so which solution do you use and where?
- 2) How long is the contract and when is the contract due for renewal? Please include any extensions the Trust may take advantage of and a breakdown of costs. (I.E the initial outlay for hardware and implementation, and any recurring costs such as license fee and maintenance)
- 3) If the Trust currently don't have a solution in each department, does the Trust have any plans to implement such systems either trust wide or on a departmental basis? If so, who will be overseeing this procurement?
- 4) If Digital Dictation is in place, do the Trust have any plans to move to a speech recognition solution to support paperless NHS 2018? If so, when?
- 5) What volume of documents do the Trust send for outsourced transcription, and at what cost?

Response Detail:

- 1) Does the Trust currently use a digital dictation or speech recognition workflow solution Trust wide or within any departments. If so which solution do you use and where? **Not used**
- 2) How long is the contract and when is the contract due for renewal? Please include any extensions the Trust may take advantage of and a breakdown of costs. (I.E the initial outlay for hardware and implementation, and any recurring costs such as license fee and maintenance) **Not Applicable**
- 3) If the Trust currently don't have a solution in each department, does the Trust have any plans to implement such systems either trust wide or on a departmental basis? If so, who will be overseeing this procurement?

There are no plans currently in place but the Trust intend to explore options for Digital Dictation and Voice Recognition in the next financial year. If the project progresses to a procurement this will be overseen by the Trust Procurement Manager and the IT lead will be the Health Informatics Director (Asim Patel – asim.patel@lancashirecare.nhs.uk) .

4) If Digital Dictation is in place, do the Trust have any plans to move to a speech recognition solution to support paperless NHS 2018? If so, when? **No plans in place specifically in relation to paperless NHS 2018.**

5) What volume of documents do the Trust send for outsourced transcription, and at what cost? **The Trust does not use any outsource transcription services.**