

FOI Request Response information

FOI request reference:	2015/187
Date request received:	09/09/2015
Date request responded to:	05/10/2015
Category:	IM&T
Tags:	ICT contracts, maintenance

Request Detail:

Info re ICT contracts

I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Server Hardware Maintenance, Server Virtualisation License and Maintenance and Storage Area Network Maintenance/Support which may include:

- Server Hardware Maintenance- contract relating to the support and maintenance of the's organisations servers.
- Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-
- Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of server ICT contracts above can you please send me the following data types:

1. **Contract Title:**
2. **Contract Type: Please input one the type of contract from above e.g. Hardware Maintenance,** Virtualisation Licensing, Virtualisation Maintenance/Support, Storage Area Network Maintenance
3. **Existing/Current Supplier:**
4. **Hardware Brand:** Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc
5. **Operating System / Software(Platform): (Windows, Linux, Unix, VMWare etc.)** the brand name relating to the contract.
6. **Annual Average Spend: (For the whole duration of the contract, if the total value sent is per annum please state this in the response)**

7. **Contract Duration:** (Please can you also include notes if the contract includes any contract extension periods.)
8. **Contract Expiry Date:**
9. **Contract Review Date:** (An approximate date of when the organisation is planning to review this particular contract.)
10. **Brief Contract Description:** I require a brief description of the service provided under this contract.
11. **Internal Contact:** (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include there full name, job title, direct contact number and direct email address.)

If there is more than one supplier for these contract can you please split the contract individually for each supplier. So the information above which I am requesting is for each supplier.

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract.

Response Detail:

	Server hardware & SAN	VM Licensing Hyper-V	VM Maintenance HV	VM Licensing VMware	VM Maintenance VMW
Supplier	OCSL	Insight UK			
Brand	HP	Microsoft		EMC	
Users	7000				
OS	mixed, Windows, ESX	Microsoft Windows 2012 R2		ESXI 5.5	
Spend	700k	free on ESA	small portion of 80k	25k	
Duration	5 years	3+1+1		Annually, move to Hyper-V	
Expiry	Apr-18	Y3 ends April 2015		09/09/2015	
Review	2017	Review Q3 2016		Annually, move to Hyper-V	
Contact	Mr. Alan Boardman, Technical Systems manager, Alan.Boardman@lancashirecare.nhs.uk , 01772 773606				

The contracts are renewed annually and have now been renewed.