

## FOI Request Response information

<b>FOI request reference:</b>	2015/161
<b>Date request received:</b>	06/08/2015
<b>Date request responded to:</b>	26/08/2015
<b>Category:</b>	Service Delivery
<b>Tags:</b>	Continence service

### Request Detail:

Info re continence services

I would like to make the following Freedom of Information request for each CCG that you cover:

1. What is the population size covered by your community continence service provider?
2. Please provide a copy of your community provider continence service specification.
3. Does your provide incontinence pads to patients, or do they assess patients and advise which products the patient needs to purchase?
4. If your provider does provide incontinence pads, is there a limit to how many they are prescribed? If so how many are they allocated?
5. How many weeks supply of pads do patients get at a time?
6. What is the average number of pads prescribed to each patient per day?
7. How often are patient's continence requirements reviewed?
8. How many pads does your provider prescribe a year, for the last full year of data that is available.
9. What is the average daily cost of a patient within the continence service?
10. Please confirm the percentage of the continence patient case load that are prescribed pads due to mobility issues rather than incontinence?
11. Do you provide products for CHC patients in nursing homes, or would this be included in their CHC package of care?
12. Could you please share any prices of products that you may have available?
13. What is the overall cost of your community continence service for the last year available? Please then split this into the amount spent on products, and the amount spent on service delivery.

## Response Detail:

1. What is the population size covered by your community continence service provider? **The Trust provides products to service users who are registered with GP's in the Central Preston and Chorley South Ribble CCG areas.**
2. Please provide a copy of your community provider continence service specification. **This information is considered to be commercially sensitive and so cannot be provided.**
3. Does your provide incontinence pads to patients, or do they assess patients and advise which products the patient needs to purchase? **The Trust is commissioned to provide products after clinical assessment.**
4. If your provider does provide incontinence pads, is there a limit to how many they are prescribed? If so how many are they allocated? **Service Users are clinically assessed and following assessment decisions are made on how many products will be required. The amount will vary, but follows NHS guidelines.**
5. How many weeks supply of pads do patients get at a time? **The LCFT product supplier delivers sufficient product for 12 weeks.**
6. What is the average number of pads prescribed to each patient per day? **The Trust is only commissioned to provide a supplementary service there is therefore no average numbers of product.**
7. How often are patient's continence requirements reviewed? **Initially service users are reviewed until they can manage the product themselves. Thereafter they are reviewed either annually or if they request further help and assistance.**
8. How many pads does your provider prescribe a year, for the last full year of data that is available. **The Trust has delivered the following - 99,057 packs of pads, 2,588,574 individual pads**
9. What is the average daily cost of a patient within the continence service? **This information is considered commercially sensitive and cannot be released.**
10. Please confirm the percentage of the continence patient case load that are prescribed pads due to mobility issues rather than incontinence? **Assessments for service users are made on purely clinical incontinence grounds and mobility is not a consideration.**
11. Do you provide products for CHC patients in nursing homes, or would this be included in their CHC package of care? **The Trust is not commissioned to provide a continence service to nursing homes**

12. Could you please share any prices of products that you may have available?  
**This information is held within the agreement with the Trust supplier and is intrinsically linked into the service specification with them. As this information is considered commercially sensitive the Trust cannot provide this information.**

13. What is the overall cost of your community continence service for the last year available? Please then split this into the amount spent on products, and the amount spent on service delivery. **This information is considered commercially sensitive and cannot be provided.**