

## FOI Request Response information

<b>FOI request reference:</b>	2016/007
<b>Date request received:</b>	13/01/2016
<b>Date request responded to:</b>	10/02/2016
<b>Category:</b>	Workforce
<b>Tags:</b>	Temp, temporary, medical, staff. Allied Health Professionals, locums, agency

### Request Detail:

Info re temporary medical staff

1) Do you have a master vendor (MV) arrangement in place for the supply of medical locums? If so please state the name of the provider used (Medacs, Holt, A&E Agency etc.)

2) Please state the utilisation rate that has been achieved through the master vendor in the last 12 months. This is the total value of locum spend supplied by the master vendor itself in the last 12 months as a percentage of total locum spend in the same period.

3) Does the trust use a direct engagement model to engage locum staff? If so please state the name of the company used (Liaison PwC, 247 Time, Brookson, HB Retinue, Medacs etc.)?

4) Do you run a weekly payroll for medical bank?

5) Does the trust use rostering software (Allocate, Smart etc.)? If so please state the name of the company used, and the total amount that the trust has spent on rostering in 2014/15.

Please provide all subsequent information split by the following staffing categories. Please include all spend outside of the specified categories as "other".

- Nursing & HCA's
- Medical & Dental
- AHP's
- Other

6) Please state the trusts expenditure on agency staff in 2014/15 split by the above staff categories.

7) Please state the total spent on internal bank staff in 2014/15, split by the above staff categories. This is the total paid to workers completing shifts via the trust bank,

excluding any costs to 3rd parties. Please do not include any spend on outsourced bank staff.

8) Please state the total number of staff signed up to the trust's internal bank, split by the above categories.

9) Of the above figure, please state the total number of staff signed up to the bank who also work as substantive staff at the trust. I.e. Staff that hold substantive contracts but have also completed shifts via the internal bank.

10) Does the trust outsource the supply of any bank staff to third parties such as NHS Professionals, Bank Partners, etc.? If so please specify the name of the company used and the staffing categories supplied by the 3rd party.

11) Does the trust use any third party tech solutions to manage internal bank staff (de Poel, HB Retinue, Liaison, Holt, 247 Time etc.)? If so please specify the name of the company used and the staffing categories managed through the tech solution.

12) Do you use any suppliers or systems to manage the release of vacancies to agencies and bank workers? If so please state the name of the company used and the staffing categories managed. If you use different suppliers/systems for different staffing categories, please specify.

### Response Detail:

The Trust response to your recent FOI request is as follows:

1) Do you have a master vendor (MV) arrangement in place for the supply of medical locums? If so please state the name of the provider used (Medacs, Holt, A&E Agency etc.)

No

2) Please state the utilisation rate that has been achieved through the master vendor in the last 12 months. This is the total value of locum spend supplied by the master vendor itself in the last 12 months as a percentage of total locum spend in the same period.

N/A

3) Does the trust use a direct engagement model to engage locum staff? If so please state the name of the company used (Liaison PwC, 247 Time, Brookson, HB Retinue, Medacs etc.)?

Yes - Brookson

4) Do you run a weekly payroll for medical bank?

The Trust does not have a medical bank.

5) Does the trust use rostering software (Allocate, Smart etc.)? If so please state the name of the company used, and the total amount that the trust has spent on rostering in 2014/15.

Allocate Software: £11,750 Annual Support Agreement

Please provide all subsequent information split by the following staffing categories. Please include all spend outside of the specified categories as "other".

- Nursing & HCA's
- Medical & Dental
- AHP's
- Other

6) Please state the trusts expenditure on agency staff in 2014/15 split by the above staff categories.

<b>Medical and Dental staff</b>	<b>£m</b>
Consultants (locum)	2.717
Trainee grades (locum)	1.393
Career/staff grade (locum/fixed term appointments)	0.000
Any other non-substantive staff at any level	1.803
<b>Medical and Dental staff, total</b>	<b>5.913</b>
<b>Registered nurses, midwives and health visiting staff</b>	
Registered nurses (agency)	1.047
Registered midwives (agency)	0.221
Registered health visitors, district nurses and school nurses (agency)	3.054
<b>Registered nurses, midwives and health visiting staff, total</b>	<b>4.322</b>
<b>Qualified scientific, therapeutic and technical staff</b>	
Allied health professionals (agency)	0.676
Healthcare science staff (agency)	0.000
Other scientific, therapeutic and technical staff (agency)	0.572
<b>Qualified scientific, therapeutic and technical staff, total</b>	<b>1.248</b>
<b>Support to clinical staff</b>	

Support to clinical staff (agency)	0.691
<b>Support to clinical staff, total</b>	<b>0.691</b>
<b>Total Agency Staff Costs</b>	<b>12.174</b>

7) Please state the total spent on internal bank staff in 2014/15, split by the above staff categories. This is the total paid to workers completing shifts via the trust bank, excluding any costs to 3rd parties. Please do not include any spend on outsourced bank staff.

<b>Medical and Dental staff</b>	£m
Consultants (locum)	0.000
Trainee grades (locum)	0.000
Career/staff grade (locum/fixed term appointments)	0.000
<b>Medical and Dental staff, total</b>	<b>0.000</b>
<b>Registered nurses, midwives and health visiting staff</b>	
Bank Nurse Band 2	0.029
Bank Nurse Band 3	7.313
Bank Nurse Band 4	0.084
Bank Nurse Band 5	1.392
Bank Nurse Band 6	0.772
Bank Nurse Band 7	0.157
Bank Nurse Band 8a	0.000
Bank Ancillary Band 1	0.013
Bank Grade A	0.000
Community Bank B1	0.003
Community Bank B3	0.000
<b>Registered nurses, midwives and health visiting staff, total</b>	<b>9.763</b>
<b>Qualified scientific, therapeutic and technical staff</b>	
Pams Bank	0.000
Pams Bank Band 2	0.000
Pams Bank Band 3	0.004
Pams Bank Band 4	0.002
Pams Bank Band 5	0.197
Pams Bank Band 6	0.097
Pams Bank Band 7	0.080
Pams Bank Band 8a	0.002
Psychological Ser Bank Band 8a	0.003
Psychological Ser Bank Band 8b	0.002
Psychological Serv Bank Band 5	0.033

Psychological Serv Bank Band 6	0.055
Psychological Serv Bank Band 7	0.018
<b>Qualified scientific, therapeutic and technical staff, total</b>	<b>0.493</b>
<b>Qualified ambulance service staff</b>	
Qualified ambulance paramedics (substantive)	0.000
Qualified ambulance paramedics (bank and overtime)	0.000
Qualified ambulance paramedics (agency)	0.000
Qualified ambulance technicians and other qualified ambulance staff (substantive)	0.000
Qualified ambulance technicians and other qualified ambulance staff (bank and overtime)	0.000
Qualified ambulance technicians and other qualified ambulance staff (agency)	0.000
<b>Ambulance service staff, total</b>	<b>0.000</b>
<b>Other Staff Categories</b>	
A&C Bank Band 5	0.000
A&C Bank Band 8a	0.000
Bank - Administration	2.240
Bank Dental Nurse 4	0.198
Bank Dental Staff	0.433
<b>Other Staffing Total</b>	<b>2.871</b>
<b>Total Bank Staff Costs</b>	<b>13.127</b>

8) Please state the total number of staff signed up to the trust's internal bank, split by the above categories.

Staff Group	Q8 Total registered with the bank
Nursing & HCAs	2861
Medical & Dental	0
AHPs	173
Other	1242

9)Of the above figure, please state the total number of staff signed up to the bank who also work as substantive staff at the trust. I.e. Staff that hold substantive contracts but have also completed shifts via the internal bank.

Staff Group	Q9 Total registered with the bank who also have a substantive post
Nursing & HCAs	1743
Medical & Dental	0
AHPs	108
Other	545

10) Does the trust outsource the supply of any bank staff to third parties such as NHS Professionals, Bank Partners, etc.? If so please specify the name of the company used and the staffing categories supplied by the 3rd party.

No

11)Does the trust use any third party tech solutions to manage internal bank staff (de Poel, HB Retinue, Liaison, Holt, 247 Time etc.)? If so please specify the name of the company used and the staffing categories managed through the tech solution.

No

12)Do you use any suppliers or systems to manage the release of vacancies to agencies and bank workers? If so please state the name of the company used and the staffing categories managed. If you use different suppliers/systems for different staffing categories, please specify.

Allocate software for nursing & HCAs. All other categories are managed manually.